

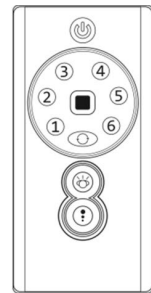
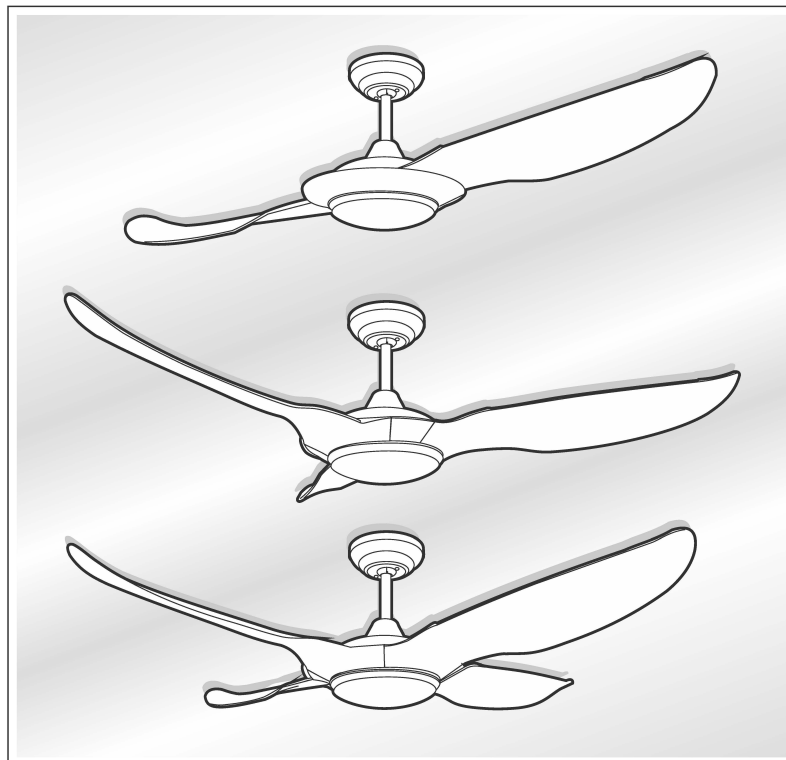


# ZODIAC

Easy Switch Blade Ceiling Fan  
and Light Kit (optional)

## INSTALLATION/ASSEMBLY MANUAL

MZF134WSR / MZF134TSR Zodiac Ceiling Fan  
MZF18WS / MZF18TS Optional Light Kit (Sold Separately)  
Available in White and Titanium Silver



Quick Connect  
System



In-Home  
Warranty\*



Energy  
Efficient



Brushless  
Quiet



6 Speed  
Remote Control



Lightweight  
ABS Blades



Easy Switch  
Blade System



Blade  
Pitch



Tropical  
Rated



www.martecaustralia.com.au | 02 8778 7500 | sales@martec ltd.com.au



# Zodiac ABS Ceiling Fans Assembly Instructions

## FOR: 2 BLADE OPERATION

Parts List : For 2 blade assembly :

- |                              |                                 |
|------------------------------|---------------------------------|
| A.Fan Motor/Housing Assembly | I. Balance Kits                 |
| B.Canopy                     | J. Screw For Bracket            |
| C.Fan Blade                  | K Wood Screw                    |
| D.Mounting Sure-hang Bracket | L Screw For Blade Plastic Sheet |
| E.Standard Downrod Assembly  | M. Remote Control               |
| F.Blade Spacer ( Plastic)    | N. Glass Shade                  |
| G.Coupling Cover             | O. Light Metal With LED Disc    |
| H.Bottom Cover Bowl          |                                 |

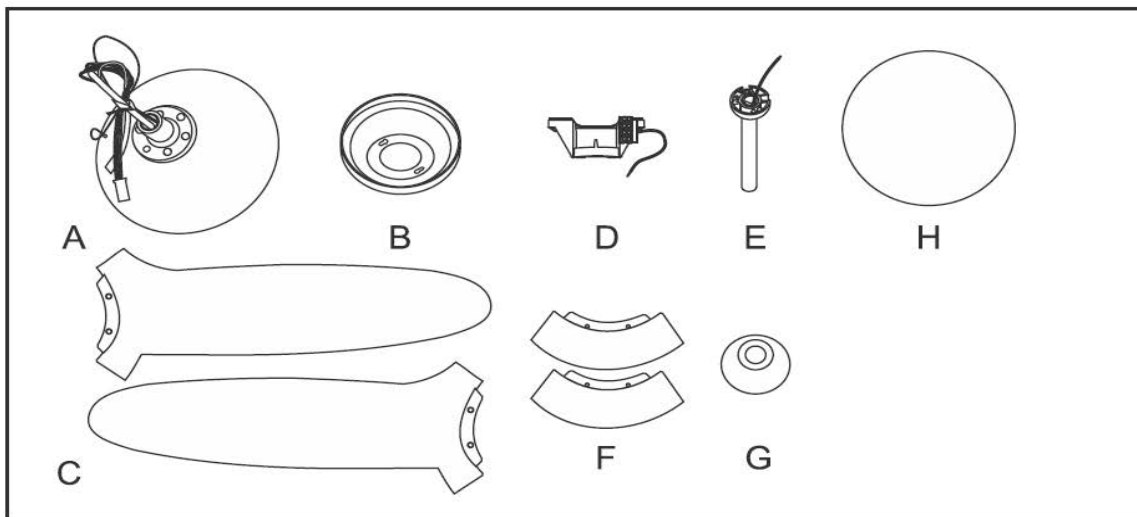


Fig 1

Standard Hardware Bag Enclosed Please use  
Screws (L) as required for preferred blade selection  
option

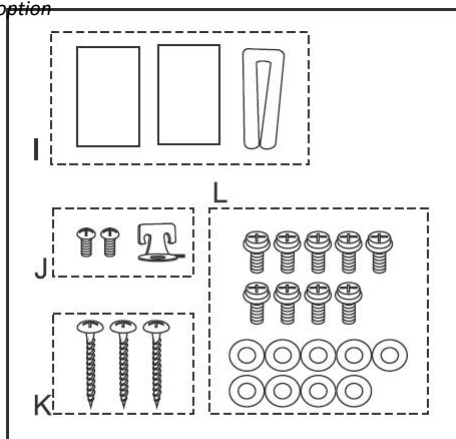


Fig 2

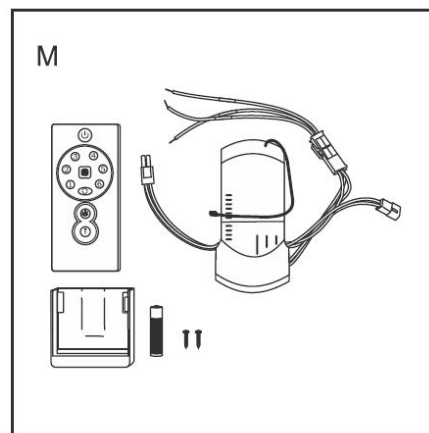


Fig 3

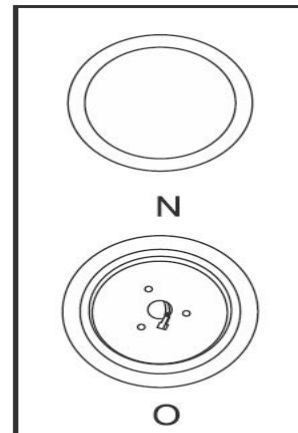


Fig 4



# CEILING FAN ASSEMBLY INSTRUCTIONS

## Zodiac ABS Ceiling Fan Assembly Instructions

### FOR : 3 BLADE OPERATION

Parts List : For 3 blade assembly :

- |                              |                                 |
|------------------------------|---------------------------------|
| A.Fan Motor/Housing Assembly | I. Balance Kits                 |
| B.Canopy                     | J. Screw For Bracket            |
| C.Fan Blade                  | K Wood Screw                    |
| D.Mounting Sure-hang Bracket | L Screw For Blade Plastic Sheet |
| E.Standard Downrod Assembly  | M. Remote Control               |
| F.Blade Spacer (Plastic)     | N. Glass Shade                  |
| G.Coupling Cover             | O. Light Metal With LED Disc    |
| H.Bottom Cover Bowl          |                                 |

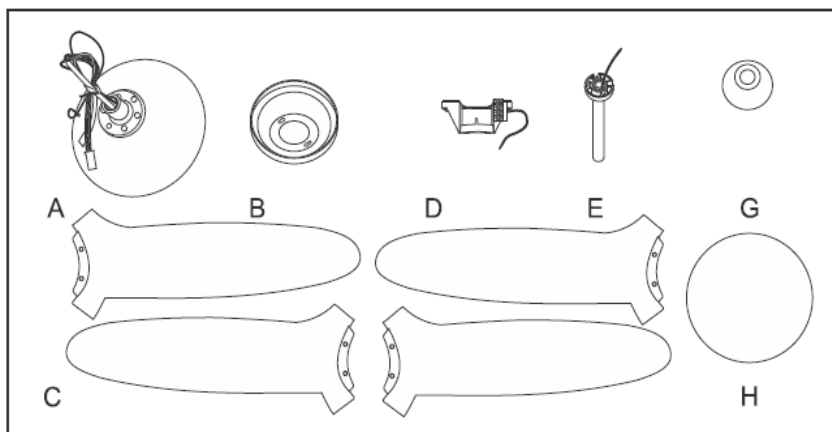


Fig 9

Standard Hardware Bag Enclosed Please use Screws  
(L) as required for preferred blade selection option.

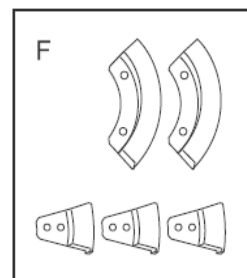


Fig 10

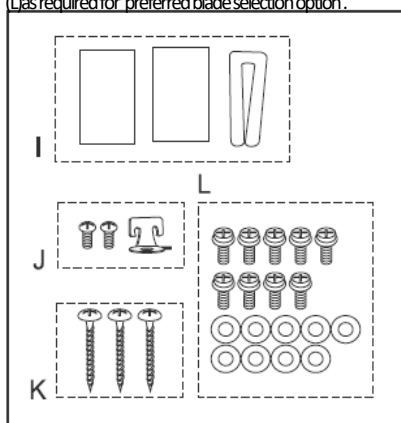


Fig 11

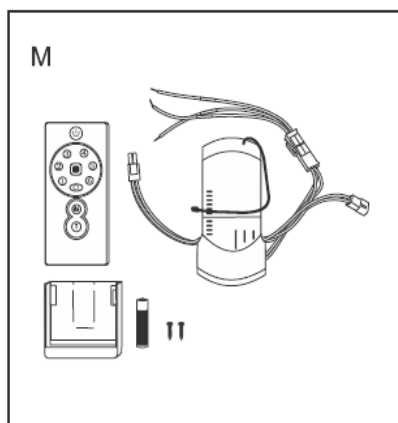


Fig 12

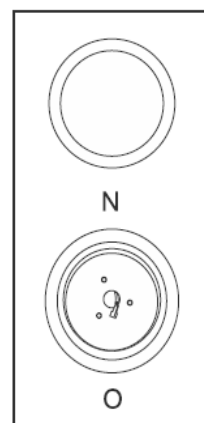


Fig 13



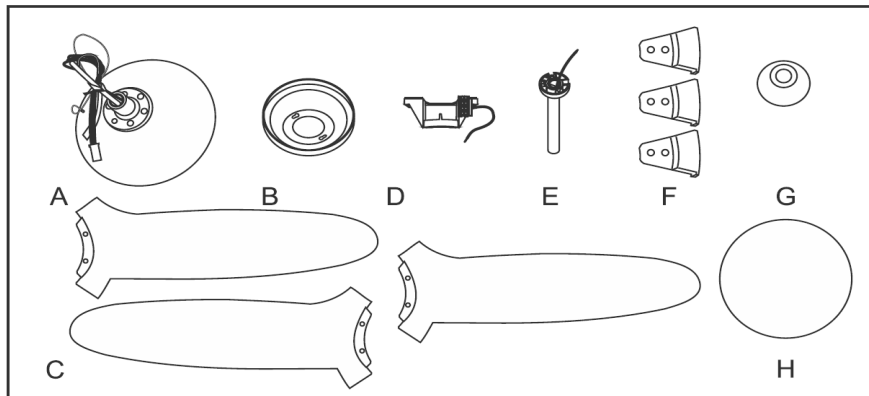
## **CEILING FAN ASSEMBLY INSTRUCTIONS**

### Zodiac ABS Ceiling Fan Assembly Instructions

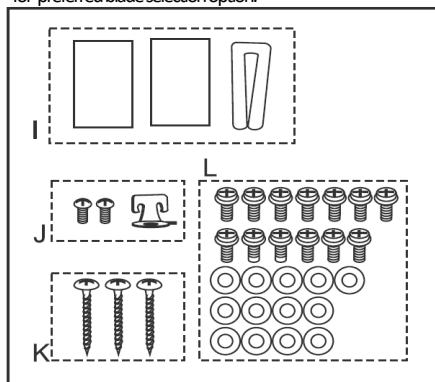
#### **FOR : 4 BLADE OPERATION**

Parts List : For 4 blade assembly :

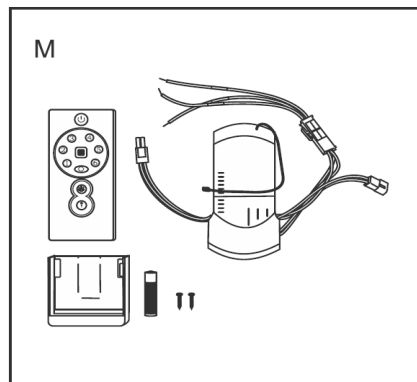
- |                              |                                 |
|------------------------------|---------------------------------|
| A.Fan Motor/Housing Assembly | I. Balance Kits                 |
| B.Canopy                     | J. Screw For Bracket            |
| C.Fan Blade                  | K Wood Screw                    |
| D.Mounting Sure-hang Bracket | L Screw For Blade Plastic Sheet |
| E.Standard Downrod Assembly  | M. Remote Control               |
| F.Blade Spacer ( Plastic)    | N. Glass Shade                  |
| G.Coupling Cover             | O. Light Metal With LED Disc    |
| H.Bottom Cover Bowl          |                                 |



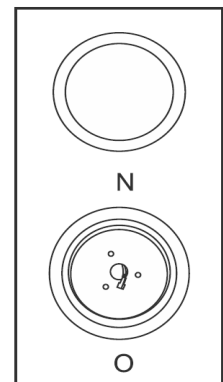
**Fig 5**  
Standard Hardware Bag Enclosed Please use Screws (L) as required for preferred blade selection option.



**Fig 6**



**Fig 7**

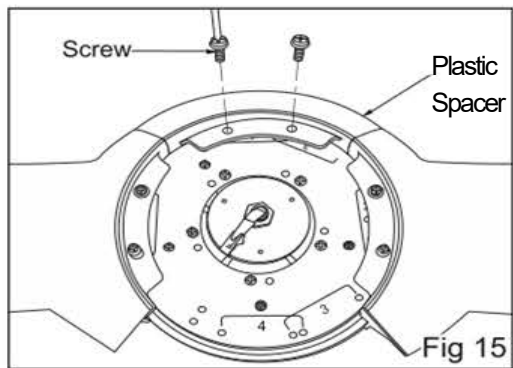
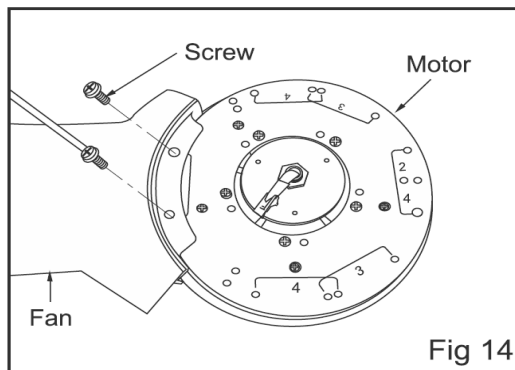


**Fig 8**

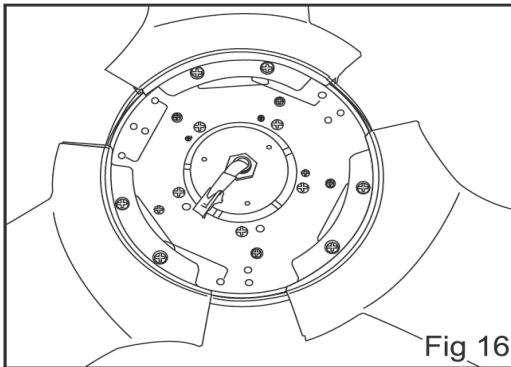


## ATTACHING THE FAN BLADES

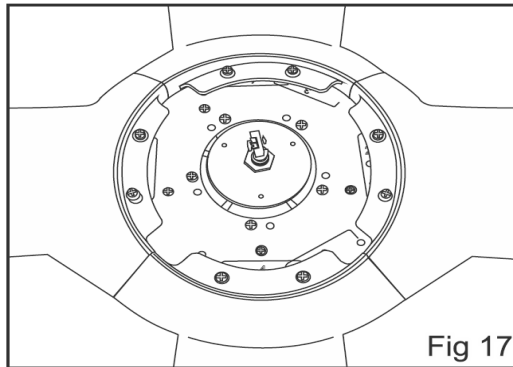
2 blades



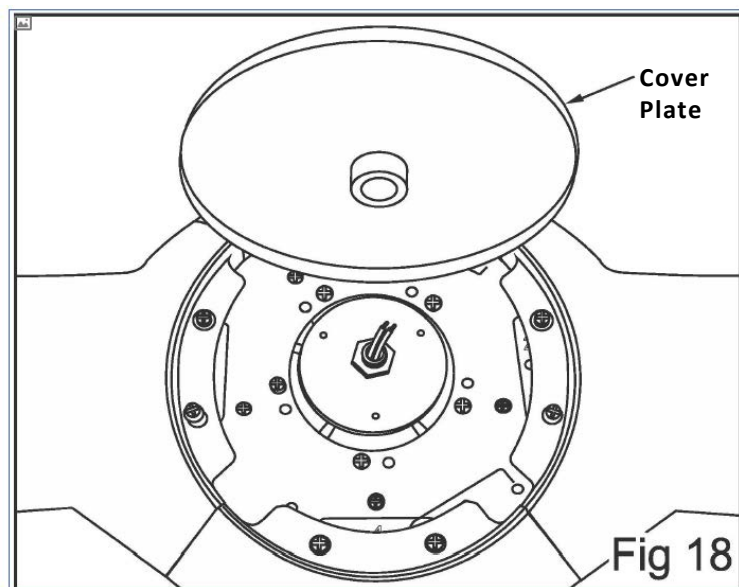
3 blades



4 blades

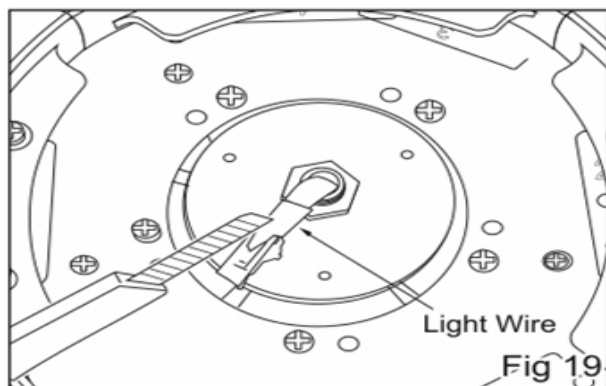


### Install Cover Plate

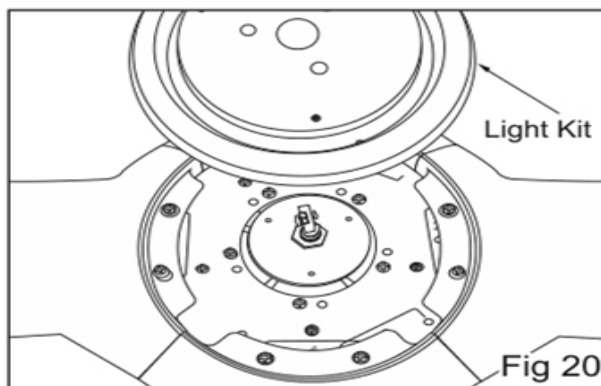




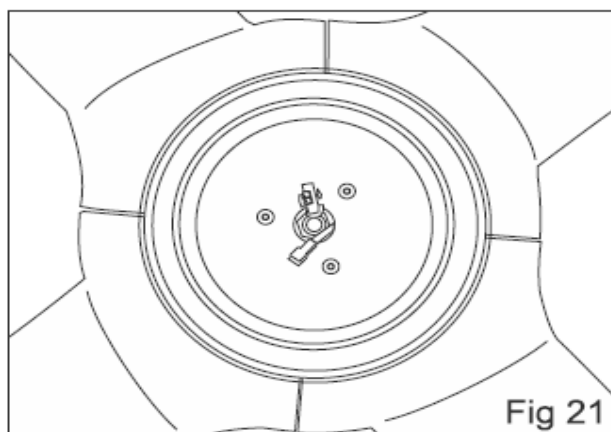
## How to add on the ZODIAC LED LIGHT KIT (Optional Extra to Suit Zodiac ABS Ceiling Fan) Must be installed by Licensed Electrician



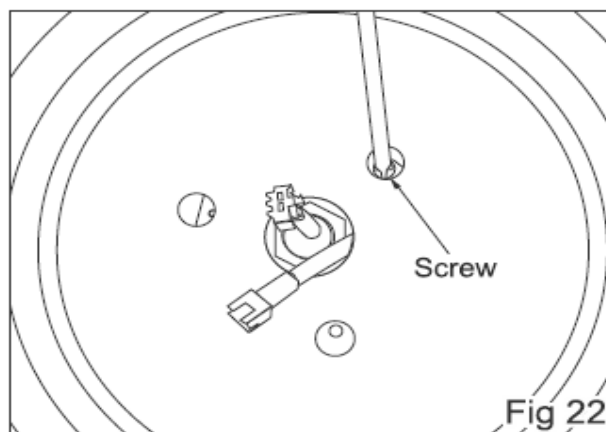
Pull out the light wire, then, cut off the heat film



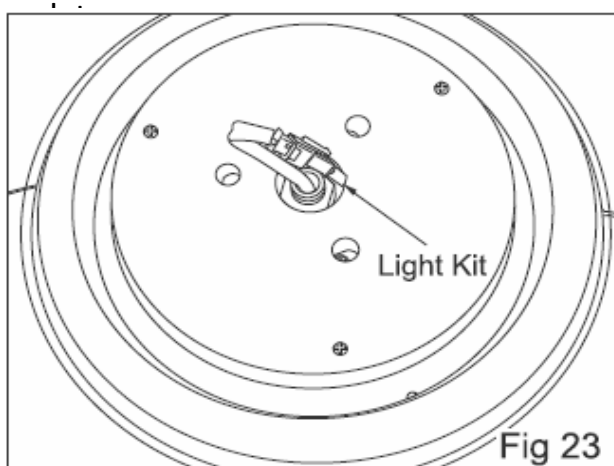
Take out the light kit from box



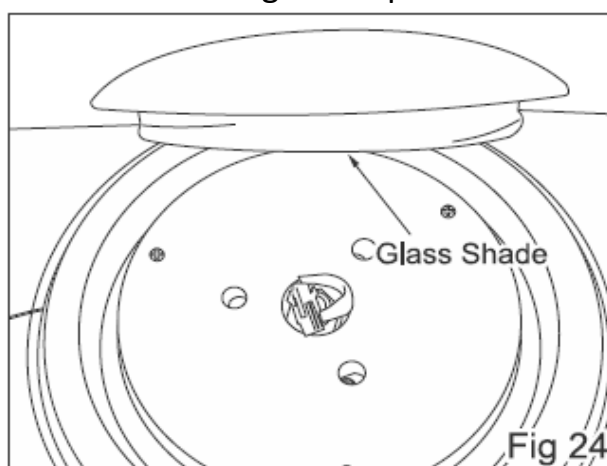
Put the 3 hole of light kit onto the same holes 3 hole of light disc



Screw (5/32 x3/8) onto the 3 holes onto the light disc plate



Connect light wire



Carefully install glass shade onto housing

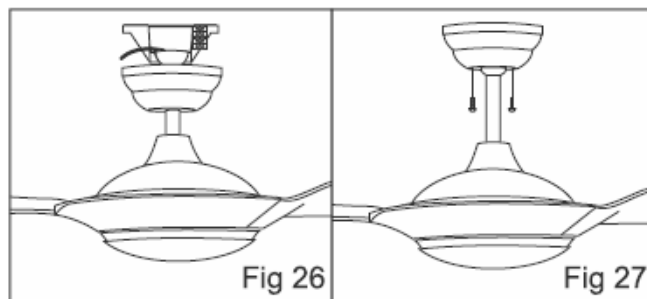
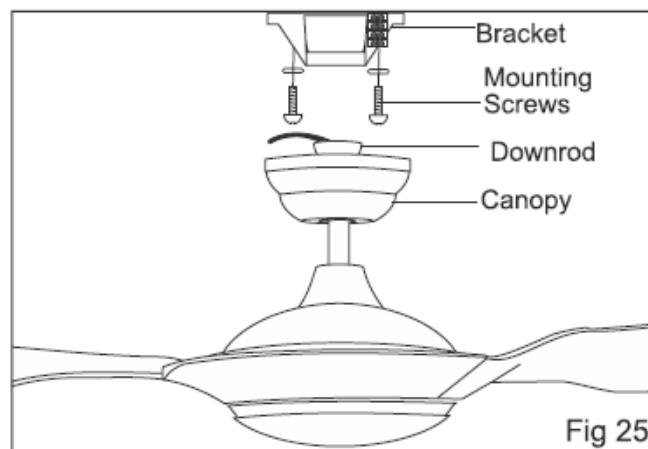


## HANGING THE FAN INSTRUCTION

1. Secure mounting Sure Hang bracket to ceiling through plaster and locate fixed timber beam ( Suggest to use 50mm Self Drill Hex Head Wood Screws into the Installed Mounted Timber Support)
2. Slide down-rod through canopy and connect down-rod to fan. (Fig. 25)
3. Lift up fan assembly and align the ball groove with the key on the mounting bracket. (Fig. 26)
4. Assembly the canopy Tube with screws provided .(Fig. 27)

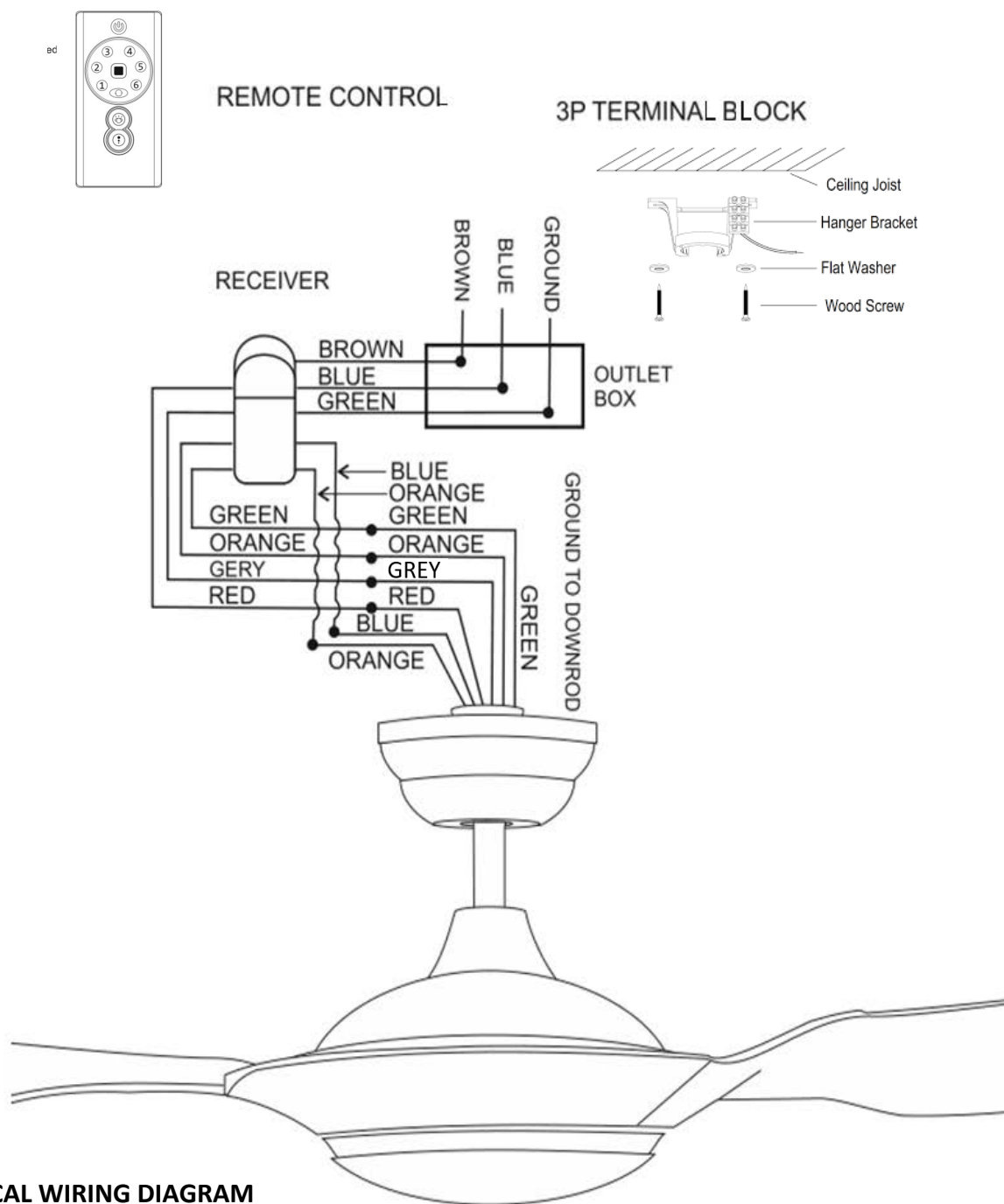
**Note to :**

**Authorised Licensed Electrician Please see ZODIAC wiring diagram instruction next page.**









# MARTEC ZODIAC WIRING DIAGRAM INSTRUCTION





# DC POWERED CEILING REMOTE CONTROL INSTRUCTION

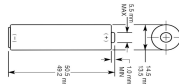
## Functions of transmitter

- A.  :To turn on and turn off the LED light.
- B.  :To increasing/decreasing LED light brightness.
- C. 1 : The first segment of the fan speed is the lowest speed
- D. 2 :Second stage fan speed.
- E. 3 :Third stage fan speed.
- F. 4 : Fourth stage fan speed.
- G. 5 : Fifth stage fan speed.
- H. 6 : The sixth stage fan speed is the highest speed.
- I.  : Fan clockwise/counterclockwise rotation.
- J.  : Fan stop rotation button.



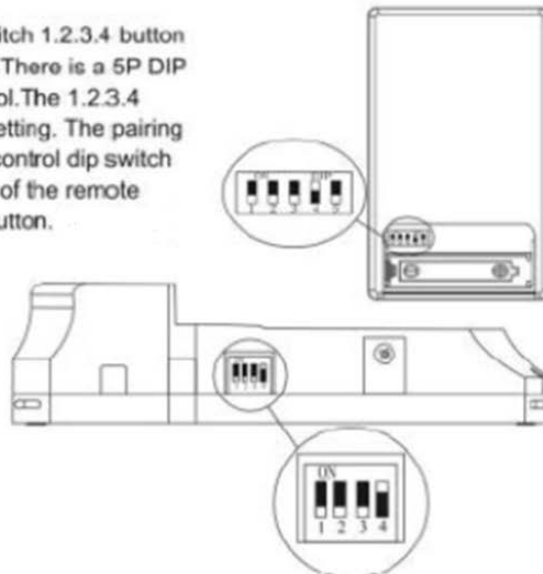
K.Battery: use 1 batteries 1.5V (1)

1x AAA Battery Included



## Pairing method

The drive has a 4P DIP SW dip switch 1,2,3,4 button to indicate the pairing code setting. There is a 5P DIP SW dip switch on the remote control. The 1,2,3,4 button indicates the pairing code setting. The pairing code of the driver and the remote control dip switch must be the same. The fifth button of the remote control dip switch is the dimming button.





## GENERAL INFORMATION AND WARNINGS

Congratulations on choosing to buy a Quality Martec product.

All products brought to you by MARTEC® are manufactured to the highest standards of performance and safety,

Your purchase is backed by our comprehensive 2 Year In-Home Warranty.

We hope you will enjoy using your purchase for many years to come.

### General Information and Safety Instructions

Please read all instructions before commencing installation even if you feel you are quite familiar with this type of product.

**THIS CEILING FAN MUST BE INSTALLED BY A QUALIFIED ELECTRICIAN, AND ELECTRICAL SAFETY**

**CERTIFICATE MUST BE ISSUED ON COMPLETION OF THE INSTALLATION.**

- This appliance **MUST** be installed by a Qualified Electrical Contractor in accordance with the local regulations, and all local, State and National electrical codes. Any alterations or additions to building wiring must be completed by a licensed electrical mechanic, or person authorised by legislation to work on the fixed wiring of any electrical installation.
- The ceiling fan must be connected to a 240V AC 50Hz power supply.
- The fan must be installed so that the blades are at least 2.1 metres above the floor.
- The fan is to be correctly earthed.
- Before first using the setup, all electrical connections are to be checked in order to prevent any fall, fire or electric shock.
- The structure that the ceiling fan is connected to must be capable of supporting a weight of at least 45kg. The fixing must be able to support the moving weight of the fan and must not twist or work loose.
- Make sure that the insulation site will not allow the rotating fan blades to come into contact with any object and that there is a minimum clearance of 150mm (6") from the blade tip to the wall or ceiling. Please note that the greater this clearance is the better the airflow from your fan will be.
- DO NOT connect the fan motor to a dimmer switch for (Optional Led Light Kit). This may cause damage to the motor.  
Use ONLY the provided remote control unit provided with this unit.
- Do NOT Install the fan in a position where it could be exposed to water or moisture.
- This is not a DIY Product.
- This is a domestic product and should not be used for commercial trade or industrial purposes.
- The fan must be on the lowest speed before reversing the fan direction. This will prevent any damage to the motor of the fan.
- Do not insert anything into the blades whilst they are spinning. This will damage the blades and upset the balance of the fan causing it to wobble.
- After the fan is completely installed make sure that all base and fan fixings are secured and tightened to prevent any problems.
- Because of the fan's natural movement, some connections may loosen. Check the support connections brackets and blade attachments twice a year to make sure they remain tightened.



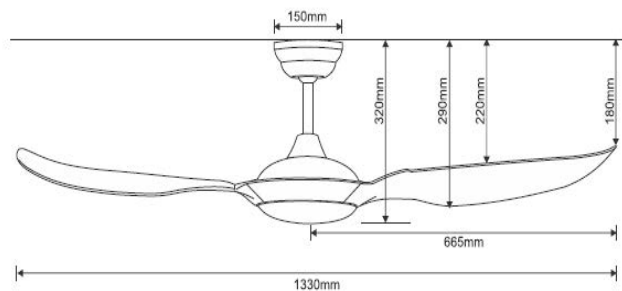
## Fault Finder

- Always check the "Troubleshooting Checklist " Included in this manual before seeking warranty claim.
- Mechanical noise may be noticed on installation . Allow up to 8 hours settling in period .
- Some fans may wobble more than others, even if they are the same models. This does not necessarily indicate a fault.

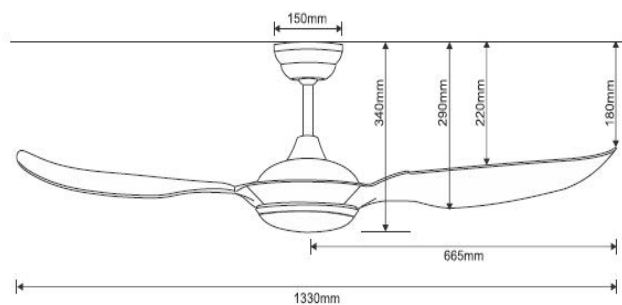
## Features

- Complete with 4 precision ABS easy interchangeable molded blades.
- Premium long life DC motor and components.
- Reversible switchable airflow option for summer -winter.
- Quick Connect wiring and fittings for easy installation.
- Ideal for indoor and covered outdoor patio applications.
- New generation ceiling fan with easy-interchangeable high air flow blade technology.
- Latest ceiling fan technology and design.
- Excellent air circulation and cooling effect.
- Pre balanced for smoother,quieter operation.
- High quality 18W replaceable LED light option.(not included)

① NO LIGHT



② WITH LIGHT



Note: LED Light Kit is Not Included it is an Optional Extra



## Specifications

Input Voltage : 230V- AC - 50Hz

Motor : 54 Watt DC

LED : 18 W Tri- Colour Optional Extra

Total Power Consumption Fan Only : 54Watt ( If fitted with optional extra LED light Kit add 18W)

## Compliance

AS/NZS CISPR 14.1; Electromagnetic Compatibility Requirement for household appliances . electrical tools and similar apparatus.

AS/NZS CISPR 15; Limits and methods of measurement of radio disturbance characteristics of electrical lighting and similar equipment.

AS/NZS 60335.1; Household and similar electrical appliances - Safety - General requirements.

AS/NZS 60335.2.80 Household and similar electrical appliances - Safety - Particular requirements for fans.

AS/NZS 60598.1; Luminaries - General requirements and tests

AS/NZS 60598.2.1; Particular requirements - Fixed general purpose luminaires.

## Selecting a Location

- Choose a location for mounting the fan where the blades will have at least 2.1 metres of clearance from the floor.
- Make sure that the installation site will not allow the rotating fan blades to come into contact with any object and that there is a minimum clearance of 150mm ( 6") from the blade tip to the wall or ceiling . Please note that the greater this clearance is the better the airflow from your fan will be.
- DO NOT use where fan is directly exposed to water or moisture. ( Must be Installed in dry under covered area )
- If the location you have chosen does not have a suitable support beam capable of supporting 45kg, install a brace at least 50mmx100mm between the ceiling joists as a support medium.

## Instructions

### BEFORE INSTALLING

- Unpack your ceiling fan carefully, then remove all parts and components, and lay on a cloth or soft surface to avoid damage. DO NOT lay motor housing on its side, the housing may get damaged.
- Before commencing installation , check that all parts are included. NB: You may need to remove all foam packing material to ensure there are no missing components.



# ASSEMBLY

- Unlike most ceiling fans, the Martec® your ceiling fan requires you to attach the blades this model has the Easy Change Blade System that you can change the fan operation from either a 2, 3 or for blade model. You will need to determine your required blade option BEFORE mounting the motor to the ceiling.
- If installing more than one ceiling fan, ensure that the blades do not get mixed up between units as each set is dynamically balanced.
- Use care when physically lifting and installing.

## BLADE ATTACHMENT

1. Please refer to the assembly instructions diagrams within this manual.
2. If you have any trouble please contact Martec on 02 8778 7500 for Customer Support.

## BALANCING

- The ABS Molded Fan blades are all ready individually dynamically balanced by the factory.

## Cleaning and Maintenance

Periodic cleaning of your ceiling fan is the only maintenance required. All blades will eventually need cleaning to remove dust.

### WARNINGS

Only persons with the necessary skill should attempt the cleaning. Do not allow children or infirm persons to attempt the cleaning. Always be careful on ladders if one is to use it to perform the cleaning of the fan. Never lean on the blades with your weight. Do not use water or damp cloths.

Cleaning procedure:

- Ensure the power is **OFF** to the fan via the wall switch / main switchboard.
- Ensure the blades are stationary.
- Wipe each blade and the motor with a lint free dry cloth to remove dust.
- It is expected that a small quantity of dust will be removed from the fan during this process.
- If the diffuser requires cleaning, rotate the diffuser approx 50mm anti clockwise to remove it. Then wipe the inside of the diffuser. Rotate clockwise to secure it back to the fan. ( For Optional Light Model)

## REMOTE BATTERY

- Battery (AAA) is to be inserted with correct polarity.
- If AAA Alkaline battery is flat, it is to be removed from the appliance and safely disposed of.
- If the remote is to be stored unused for a long period, the battery should be removed.
- The supply terminals are not to be short circuited.
- Non-rechargeable battery are not to be recharged.



## NOISE

The manufacturer warranty covers actual faults that may develop, but NOT minor complaints, e.g hearing, slight noises from motor in operation - ALL ELECTRIC MOTORS ARE AUDIBLE TO SOME EXTENT, more so , when the fan is operating at low speeds.

## WOBBLE

- Ceiling fans are mounted very securely on steel brackets with rubber cushioning or with ball joints to allow free movement.
- Ceiling fans are designed to move during operation, movement of up to 2 centimeters is quite okay and does not suggest the fan will fall down.
- Please note that all ceiling fans are not the same , even in the same model, some may move more or less than others.

## WARNINGS

If unusual oscillating movement is observed , immediately stop using the ceiling fan and contact Martec , or suitable qualified persons.

## NORMAL WEAR AND TEAR

Threaded components working slightly loose or blade carriers even slightly bent due to vigorous cleaning or bumping can cause extra wobble and noise. THIS IS NOT COVERED UNDER WARRANTY but a little care and maintenance can reduce or prevent this problem.

## Fan Characteristics

Characteristics of normal operation	Characteristics of faulty operation
Remote control operate as expected Fan speeds change as expected Light comes on and off as expected ( Optional Extra Light Kit if purchased) Minor operating noise	Excessive noise from motor
Fan wobbles slightly at high speed	Remote control hand piece won't work
Fan makes whooshing air sound during operation	
Light comes on immediately	

## PRODUCT MAINTENANCE

All electrical testing and alterations need to be performed by a qualified electrician.

### Disposal

Please dispose of this product thoughtfully once it has passed its useful life. When your light ( Optional extra) fitting comes to the end of its life you can choose to either update it with a new fitting kit, please do not dispose of it with your normal household waste. Please recycle where facilities exist. When disposing of this fitting , check with your local authority for suitable options.



# Trouble Shooting

**CAUTION:** Before any adjustment are made , please ensure fan is **OFF** and has stopped spinning. Any non electrical troubleshooting must be performed by persons with adequate skills. If uncertain , please contact supplier . Always ensure the fan is turned off before cleaning or blade adjustments are made.

TROUBLE	PROBABLE CAUSE	SUGGESTED REMEDY
Fan will not start	A. Switchboard circuit breaker has been activated. B. Loose wire connections to the fan. C. Remote control batteries are flat.	A. Check circuit breakers. B. Electrician to check wiring. C. Replace batteries in remote control.
Fan wobbles	A. Fan blade are not horizontal to the ceiling. B. Blades screws are loose.	A. Retighten all screws on blades . DO NOT make any adjustments by applying pressure up down on blades. B. Make sure all screws are tightened.
Fan sounds noisy	A. Loose fan blades. B. Ceiling fan not secured against ceiling correctly. C. Incorrect speed controller.	A. Retighten all screws on fan. B. Retighten all screws in the hanging sure hang bracket to ceiling. C. Change speed controller
Mechanical noise	A. Fan has not settled in fully.	A. Allow at least 8 hours settling in period.
Remote won't work	A. Transmitter and receiver may not be paired. B. Battery is flat.	A. Follow the remote set up instructions to pair the transmitter and receiver. B. Replace the battery.
Light won't work. (Optional Extra)	A. Switchboard circuit breaker has blown. B. Loose wire connections to the fan. C. Remote control has flat battery.	A. Check circuit breakers. B. Electrician to check wiring. C. Replace batteries in remote control.

## Technical Data

Model No	Rated Voltage	Rated Power for Motor	Rated Power for fan light	LED Light Type
Ceiling Fan : MZF134WSR/MZF134TSR Light Kit : Optional Extra MZF18WS/MZF18TS	230-240V AC , 50Hz	54 Watt	18 Watt	No Dimmable

## Storage

Should the fan be purchased but not installed immediately, store the fan in a dry, dust free environment to eliminate possible moisture entering the unit and affecting the contents of the carton.

Should the unit be required to be removed and reinstalled in a different room or house , a qualified electrician must be called to disconnect all wiring and remove it from the ceiling, The user can then carefully disassemble the fan and the blades, motor body and other parts and must then be carefully packed and stored in a dust free environment. The qualified electrician must then be called to reinstall the fan in its new location.



## MARTEC PTY LTD: 2 YEAR IN HOME WARRANTY STATEMENT\*

### WARRANTY STATEMENT:

Martec Pty Ltd warrants this product for a period of 2 years “In Home” warranty from the original date of purchase for residential situations:

**IMPORTANT NOTICE: MARTEC PTY LTD WARRANTS THIS PRODUCT FOR 2 YEARS WITH “IN HOME” WARRANTY. MARTEC PTY LTD ONLY WARRANTS THE MARTEC PRODUCT AGAINST FAULTY WORKMANSHIP AND SUBJECT TO THE CONDITIONS AND PROVISIONS SET OUT BELOW:**

1. The 2 year “In Home” warranty applies only if the product was purchased in Australia and does not transfer from the original purchaser. All Martec Products replaced under warranty are only warranted for the balance of the warranty period.
2. The 2 year “In Home” warranty does not extend to the Martec Product accessories such as remote controller kits and/or light fittings (including glass light shades) that have been fitted during or after the original Martec Product installation. Globes are not covered under warranty.
3. All remote controllers, wall controllers, ballasts, and light fittings included in the Martec Products original packaging have a 1 year warranty only. Remote controllers, wall controllers and light kits must be Martec approved and Martec branded products. The use of remote controllers, wall controllers and/or light kits which are not Martec approved and branded will subsequently void the warranty.
4. Any changes to plated and/or painted finishes due to climate conditions or other circumstances deemed to be beyond the control of Martec Pty Ltd or their authorised agent are not covered under this warranty. Outdoor use of Martec ceiling fans is not recommended or covered under this warranty; proceed at your own risk as outdoor use will void the warranty.
5. Threaded components such as blade nuts and screws may loosen during normal operation; these should be tightened regularly to ensure the fan does not develop noises during operation. If noises do develop, check this aspect before requesting service, as this is not covered under warranty.



## PURCHASER PLEASE NOTE:

6. Any claim made in relation to this warranty is solely limited to the cost of replacement of the product, parts and labour of the authorised service agent approved by Martec Pty Ltd. No parts/products are to be disposed of prior to the Service Agents "In Home" warranty visit. No acceptance of other liability for incidental or consequential damage is covered. Martec Pty Ltd does not cover travelling costs incurred by service agents where service is requested by the purchaser outside of the Martec Pty Ltd service network. The Martec Pty Ltd service network is defined at our discretion yet is limited by the boundary of the city in which you live. Travel outside of the city limits by the Martec Pty Ltd authorised service agent will incur commercial costs to be paid for by the purchaser at a rate calculated by the number of kilometres travelled beyond the city limits. Any service required outside of the service network will be provided in the following manner Per warranty claim, a full replacement will be sent to the customer's residence and a maximum of \$80AUD plus GST plus freight will be covered by Martec Pty Ltd. All other costs over and above the \$80AUD, including but not limited to, labour and travel costs are to be paid for by the purchaser. Please Note: it is the responsibility of the purchaser to call Martec customer service number (1300 730 064 or 02 8778 7500) prior to any electrician leaving the job site if any problems occur. Any installing electrician costs and/or fees invoiced to the customer prior to the customer contacting Martec to lodge a warranty application will not be covered by Martec.
7. This warranty becomes void if the product was not installed as per the instruction manual by a qualified and licensed electrician. In addition, this warranty will be considered void if any, or all, of the following has occurred: tampering with the product, product damage, repair by non-qualified electrician, becoming faulty due to improper use, normal wear and tear, accident damage, product abuse, and/or failure to use the product in accordance with the instructions relating to the installation.
8. This product is only covered by this warranty for a period of 90 days when used in a commercial application.
9. Minor variations of speed between the same model Martec Products may be evident and is not covered under this warranty. Any changes in climate conditions deemed by Martec Pty Ltd to be beyond reasonable control are not covered under this warranty. Any damage caused to walls, ceilings, furniture, carpet and/or any consequential damage caused within the establishment where this Martec Product is being installed, is not covered under this warranty.
10. Repairs carried out by the Martec approved service agent due to incorrect installation will be charged to the purchaser at the time of service. This warranty is limited to the product being repaired/replaced only by an approved Martec Pty Ltd service agent and does not include costs where the original installation was not carried out per the instruction manual. The product warranty is limited to defects in workmanship only and does not apply to loss or damage caused by abnormal or excessive force of any kind from internal or external sources.
11. This warranty does not cover electrical humming noises, wobbling or any other external influences.
12. Martec Pty Ltd reserves the right to change or amend any or all parts of this warranty statement at any time and without notice.
13. The costs associated with the hire of extension ladders and scaffolding to service ceiling fans installed on ceilings higher than 3 metres from the ground, will not be covered by this warranty. These costs will be borne by the customer not Martec Pty Ltd.

**BE ADVISED:** All ceiling fans will emit some audible noise; and said noise will be most apparent at night or during period of time when there is less ambient noise to interfere with said noise, and especially on low speed settings, slight electrical fluctuations will cause said noise. This noise is referred to as ripple control, which is a method used by electricity companies to control utilities by using a superimposed frequency on your standard 50Hz AC power supply. Typically, the ripple control is used to control and manage peak power loads on electrical distribution networks. The noise is the result of the electricity supplier alternating the direct current entering your house in order to check if, for example, street lights are operational. This may cause intermittent humming noises in the ceiling fan and is not covered under warranty. LED light kits installed on ceiling fans can flicker/flutter as a result of ripple control signals. A light fitting will often accentuate noises and vibrations, which can be traced to loose glass fittings or other components; this is not covered under warranty. To learn more about ripple control, please visit our website at: <http://www.martecaustralia.com.au>.

**NOTE:** Martec Pty Ltd assumes that installation of said Martec Product is carried out as this instruction manual has aforementioned. It is the purchaser's responsibility to ensure that the installation of said Martec Product has been carried out by a certified electrician as per the guidelines of this instruction manual. As it is the purchaser's responsibility to check the stability and proper installation of the Martec Product, the purchaser's electrician should check and identify any problems prior to finalising installation. Steel beams, grid ceilings and flexible surfaces will not absorb vibration and may cause some audible noise due to vibration; as a result this will not be



considered a fault and will not be covered under this warranty.

Martec Pty Ltd only covers manufacturing faults associated with said Martec Product per the above warranty provisions. The warranty will not cover the entry of foreign matter or influences to the product including, but not limited to: liquid, moisture, dirt, dust, electrical fluctuations, or any additional problems encountered if a Martec ceiling fan is used in an outdoor environment. Power supply faults or influences resulting in damage to this product are not covered under this

warranty. The warranty does not cover any loss, damage or delay directly or indirectly caused by any malfunction of or defect of or failure of the product other than stated in this warranty.

**NOTE:** Stainless steel requires regular cleaning; "Tea Staining" is a common occurrence with all types of stainless steel. This is not considered a fault of the product and is not covered under warranty. Martec's Precision 316, while made from Marine Grade 316 stainless steel, should only be used in a covered or enclosed outdoor environment as the fan is not hermetically sealed and will eventually rust internally. With the exception of the Precision Stainless Steel 316 ceiling fan, none of Martec's Ceiling Fans are meant for outdoor use, and will either rust or encounter problems which are not covered within this warranty.

#### **IMPORTANT NOTICE:**

**ALL CLAIMS FOR WARRANTY MUST BE ACCOMPANIED WITH THE FOLLOWING THREE DOCUMENTS:**

1. Copy of the Installation Receipt OR Tax Invoice OR Certificate Of Compliance for the installation of the Martec product from the installing electrician. If one of these installation documents cannot be provided, we will only accept a typed and signed letter on a business letterhead from the installing electrician stating he/she installed the Martec product at your address along with a scanned copy of the electrician's licence. Please note that an email is not a sufficient installation document.
2. Copy of the Purchase Receipt/store Tax Invoice for the Martec Ceiling Fan.
3. Copy of the completed warranty card, signed and dated. The warranty card is located after this warranty statement, or on the last page of your instruction manual. Please ensure that the purchaser's full name and contact details are clearly stated, in addition to the full nature of the fault and the serial or P.O. number which can be located on the top motor housing above the Ceiling Fan Blades.

Upon receipt of the abovementioned documentation, Martec Pty Ltd will issue a service call to fulfil the conditions of this warranty. It is the responsibility of the purchaser to keep the documents required for a warranty application for the duration of the "In Home" warranty period.

This warranty will become void and a service fee will be invoiced to the individual that lodged the warranty claim, if one or more of the following is found:

- The product is deemed to be a non Martec product.
- A manufacturing fault is not detected by the Service Agent.
- The product is deemed to be working as per the specifications of the product.
- The original installation of the product was not carried out by a licenced electrician OR installation of the product was not carried out in accordance with Martec instructions.

**CUSTOMER SERVICE LOCAL NUMBER  
(PHONE) 02 8778 7500**

**CUSTOMER SERVICE  
(FAX) 02 8778 7555**

**CUSTOMER SERVICE OPERATES BETWEEN  
8AM TO 5PM EST MONDAY THROUGH  
FRIDAY**

**IMPORTANT: PLEASE DO NOT PHONE THE RETAILER FOR WARRANTY WORK. INSTEAD PHONE  
THE CUSTOMER SERVICE NUMBER FOUND ABOVE.**

**MARTEC PTY LTD | 6 AUSTOOL PL, INGLEBURN NSW 2565 | PH: 02 8778 7500 | FAX: 02 8778  
7555**





## Customer Details

Surname..... Given Name.....

Address.....

Daytime Ph..... A/h Ph.....

Email.....

## Warranty Details

Date of Purchase..... Installation Date.....

Product Description.....

Store..... P.O. No.....

Fault Description.....

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I, the Customer, hereby acknowledge that I have read and agree with the Martec Pty Ltd warranty statement and the conditions found within regarding the warranty service and its limitations.

I, the Customer, acknowledge that Martec Pty Ltd reserves the right to charge me, labour and material cost of any replacement parts or products if required, in addition to the costs associated with shipping these parts to my location should the reported fault not be an actual manufacturing fault or malfunction. This will be assessed on a case by case basis by the authorised Martec Service Agent dispatched to my premises. The current minimum charge will be \$190+GST.

I, the Customer, acknowledge that I will be liable for this charge should the authorised Martec Service Agent determine this to be the case. Failure to pay warranty recovery charges issued by Martec Pty Ltd will result in the termination of any remaining warranty, in addition to possible debt collection procedures.

I, ....., do hereby certify that I have read and comply with the aforementioned warranty conditions and agree to the conditions of this warranty claim.

Print Name:.....

Signature:.....

Date:.....