

WARRANTY CLAIM FORM

Customer Details

Surname: Given Name:
Address:
Suburb: State: Postcode:
Phone: Email:

Warranty Details

Date of Purchase: Installation Date:
Product Description:
Store: Tax Invoice No:
Fault Description (in full):
.....
.....

I, the Customer, hereby acknowledge that I have read and agree with the Martec Pty Ltd warranty statement and the conditions found within regarding the warranty service and its limitations.

I, the Customer, acknowledge that Martec Pty Ltd reserves the right to charge me, labour and material cost of any replacement parts or products if required, in addition to the costs associated with shipping these parts to my location should the reported fault not be an actual manufacturing fault or malfunction. This will be assessed on a case by case basis by the authorised Martec Service Agent dispatched to my premises. The current minimum charge will be \$190+GST.

I, the Customer, acknowledge that I will be liable for this charge should the authorised Martec Service Agent determine this to be the case. Failure to pay warranty recovery charges issued by Martec Pty Ltd will result in the termination of any remaining warranty, in addition to possible debt collection procedures.

I,, do hereby certify that I have read and comply with the aforementioned warranty conditions and agree to the conditions of this warranty claim.

Print Name:

Signature:

Date:

Please email warranty claim form and supporting documents to customerservice@martec ltd.com.au
*****Please provide a copy of your purchase receipt and installation receipt to expedite the process*****
(installtion receipt can be a receipt from your electrician or a certificate of compliance)